

# Essex General Practice Appointments

## February 2023

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# 804,152

GP SURGERY APPOINTMENTS OFFERED

# 564,829

PATIENTS SEEN FACE-TO-FACE

### Face-to-Face appointments:

- COVID-19 is still here
- Remember – we continue to see extremely clinically vulnerable patients each day
- We have a duty to keep all our patients safe
- If you **need** to be seen face to face, **you will be seen**
- Thank you for your patience – we all remain under pressure in the NHS

### Patient Safety:

- Please continue to wear face coverings inside the practice
- Please be patient with our team
- We have been working hard non-stop through the pandemic & vaccinating too.

## 1 in 4

of Essex patients registered with a GP who required an appointment saw their GP face to face in February 2023

## 42.1%

Patients who contacted their Practice were seen the same day

You may not always need to see a GP.

Our trained clinical staff can treat a range of conditions.

Helping you to be seen and treated sooner.



Our Practice team are here to help, not be hurt.

Aggressive, violent or threatening behaviour towards our staff will not be tolerated.

#BeKind